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## HUBER Technology Customer Service and Maintenance

HUBER Technology Aftersales operate out of four strategically located operational depots in Chippenham, Rotherham, Perth and Portadown. Our Aftersales Division delivers a comprehensive portfolio of aftersales services to clients across the UK.

With mechanical and commissioning engineering capability headed up by Regional Field Managers at each office, our highly skilled Mechanical Service Technician teams have extensive experience and in-depth understanding of both HUBER Technology products and the industries that use them.

**If you're looking to work with a trusted partner who will provide you with an outstanding level of service, some of the best equipment and solutions on the market fully supported by peace-of-mind warranties - you should be talking to us.**

### Asset availability - delivering the OEM difference

Our reputation is built on a strong and proven track record – and it depends on our ability to deliver asset availability working at optimum efficiency for our customers.

As an Original Equipment Manufacturer (OEM) we have the benefit of exclusive access to the original technical specifications, drawings and service manuals for all HUBER equipment.

Coupled with our unrivalled OEM in-depth knowledge of HUBER's technologies, this provides us with a key advantage, enabling us to deliver comprehensive aftersales support and cost-effective solutions that really work for our clients.

Choosing to work with us as an OEM will help you maximise your existing asset base – the longevity of HUBER equipment which means robustness is built in right at the very start will help you to do precisely that.

And we'll never offer you a quick fix solution which simply says lets strip a piece of equipment out, throw it away and just replace it with a new one.

We're dedicated to developing an in-depth understanding of the needs, requirements and asset base of each individual customer. For us, building an ongoing relationship is key to helping them maximise their operational performance.

HUBER is already helping customers in the water sector with:

- enhancing operational efficiency
- upgrading and enhancing their existing asset base
- strengthening their operational and asset resilience
- stretching their assets by extending and optimising the operational lifespan of their equipment
- developing smarter supply chain equipment solutions
- reducing their TOTEX costs
- providing 24/7 peace of mind that their HUBER equipment base is being maintained at the optimum level
- minimising emergency breakdowns and reducing operational downtime
- ensuring they avoid repeated equipment failures which are costing significant amounts of money in repairs and temporary replacement hire costs

### Rapid response – planned or reactive works

Whether it's planned or reactive works, we're focussed on providing a flexible, highly responsive and rapid service with national coverage to all our clients whenever and wherever they need us. Coupled with the support of an extensive stock holding of OEM spare parts, HUBER Technology can deliver robust, cost effective solutions and equipment to meet a wide range of budgets and operational requirements.

We also have the ability to complete the majority of repairs on site, meaning reduced operational downtime reducing the need to bring in hire equipment while your own is offsite. The added advantage of onsite repair is the ability of our team to identify related problems which may have caused or contributed to the failure in the first place.

And we won't just repair a machine that fails repeatedly – our right first time fix once approach via our expert fault analysis will pinpoint the problem and really save you money.

## Repair

# Reactive Repair/Breakdown

## Reactive Repair/Breakdown

- On site repair via mobile fully equipped workshop vehicles
- OEM trained front-line Mechanical and Electrical Technicians
- Regionally based dedicated point of contact
- Fixed price quotations
- Detailed inspection and completion reports

[Click here to enquire](#)

## Spares

# OEM Spares

## OEM Spares

- Extensive stock of strategic OEM spares
- 3<sup>rd</sup> party component stocks of critical and non-critical spares
- Tailored stock holding options in line with installed asset base
- Nationwide next day delivery

[Click here to enquire](#)

## Refurbishment

# Refurbishment/Exchange

## Refurbishment/Exchange

- Extensive offsite refurbishment and testing at Regional Service depots
- OEM specification and trained technicians
- High quality supported by OEM warranty
- Fully refurbished exchange equipment options to maintain operation
- Removal, installation and re commission services

[Click here to enquire](#)

## Contracts

# Service Contracts/PPM

## Service Contracts/PPM

- Tailored solutions integrated into customer's organisation
- Costs inclusive of all routine parts and labour
- Guaranteed asset availability
- Asset optimisation

[Click here to enquire](#)

## Hire Equipment

# Hire Equipment

## Hire Equipment

- Range of hire units to meet customer requirements
- Tailored solutions installed and commissioned by OEM trained technicians

- Supported by HUBER service
- Extensive stock of parts to back up the hire fleet

[Click here to enquire](#)

[Regional Depots](#)

## Regional Depots

### Regional Service Depots and Field Managers

Our Regional Field Managers can draw on a wide range of resources and in-house expertise, engineering specialists and technical knowledge built up over decades and a 40-strong team of experienced industry professionals including:

- Electrical Design Engineers
- Mechanical Design Engineers
- Product Development Engineers (UK & Germany)
- ICA Engineer
- Process Development Engineer

[Your direct Regional Field Manager contacts](#)



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